

From: [DII - Service Desk Information](#)
To: [DII - VSMS Technicians](#); [DII - VSMS Managers](#); [DII - VSMS Desktop Clients](#)
Subject: Change in mail flow to the Office 365 Tenant (Cloud) - Effective 9/10/2015
Date: Thursday, September 03, 2015 10:59:19 AM

Who: All State Email Users

What: Change in mail flow to the Office 365 Tenant (Cloud)

When: Effective 09/10/2015 – 12:00pm

Expected Downtime: We do not expect any downtime as a result of this change

How will this affect me?

- This change will redirect all email inbound and outbound from State networks (this excludes the Legislature and Secretary of State’s Office).
- **SPAM** -- will be filtered in the cloud
 - ***New* - Users Quarantine** – Emails detected as spam are trapped in a quarantine area. Each user will receive an email from Exchange Online Protection, the users can release any message from the email. (The directions will be on the email that is received).
- **Mail encryption** – will be filtered in the cloud. (This is a new feature for all email users, but a change for existing users – mail will no longer be sent to Voltage for filtering mail). We will be posting instructions on how to use the new encryption and forwarding directly to the users.

Why is this changing? The license on our current appliance that manages all of these features will be expiring and with the Office 365 Project this feature is part of our licensing with Office 365.

Please share the instructions with your users on how to access encrypted mail and how to report SPAM. We will be publishing the instructions on our “How To” webpage before September 10th: http://dii.vermont.gov/support/how_to

If you have any questions or concerns, please contact the DII Service Desk.

DII Service Desk
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