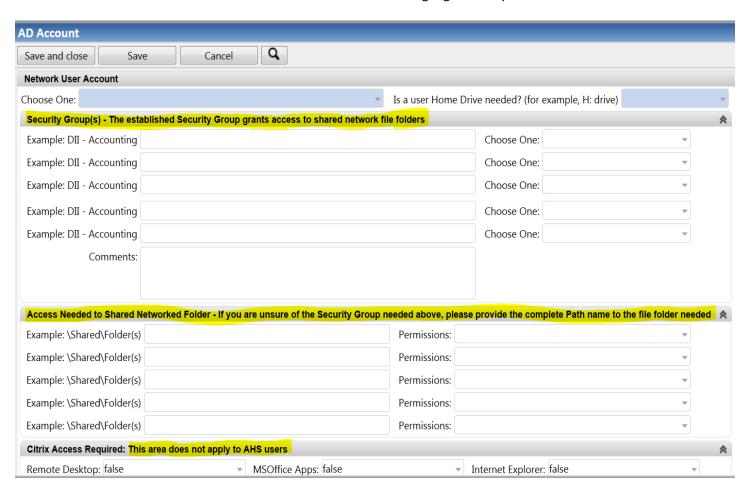


These have been approved/pre-approved by the Change Manager/Change Advisory Board (CAB). They are logged in LANDesk Task List, in addition to existing LANDesk tickets.

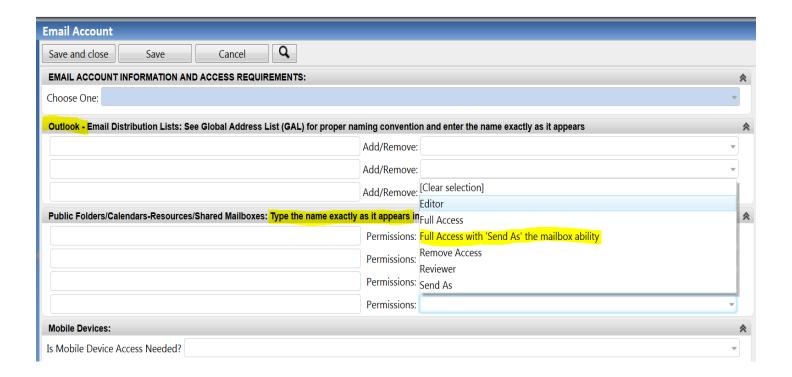
Week of 03/14/16 - Changes to be made to LANDesk.

The label changes to these UAR action forms are informational changes to help the Requestor better understand what needs to be identified.

1. On the Active Directory form, we have switched the order of the boxes and relabeled then to help you understand what information is needed in the boxes. See highlighted snapshot below.



2. On the Email form, we have switched the order of the boxes and relabeled then to help you understand what information is needed in the boxes. And a new permission has been added to clarify shared mailbox access. See highlighted snapshot below.



Changes made most recently:

Please visit our website to view all Changes/Enhancements completed:

http://dii.vermont.gov/support/service_desk/landesk