



These have been approved/pre-approved by the Change Manager/Change Advisory Board (CAB). They are logged in LANDesk Task List, in addition to existing LANDesk tickets.

Week of 04/11/16 - Changes to be made to LANDesk.

- 1) Incident Resolution window gets new attributes and notes collection

Resolution

Save and close Save Cancel

Incident Details

Incident: 30763

Raise User: James, Gregory

Summary: test

Resolution

Resolution Details: Resolution

Incident Duration: []

Resolved: April 7 2016 02:46:42 PM By: James, Gregory

Incident Notes

| Serial Number | Text | Created By | Created On |
|---------------|-----------|----------------|----------------------|
| 1 | test note | James, Gregory | 4/7/2016 02:46:38 PM |

1 of 1

- 2) AHS User Account Request -- Care Management window gets a new Training Care Management attribute

Care Management -

Cancel

Choose the account required:

Care Management: Add Roles: Care

UAT Care Management: Change Roles: UAT

Training Care Management: Delete Roles: Training

Request: 72281

Created: April 4 2016 01:13:56 PM By: SVA-GJAMES

Updated: April 4 2016 01:13:56 PM By: SVA-GJAMES

Changes made most recently:

Please visit our website to view all Changes/Enhancements completed:

http://dii.vermont.gov/support/service_desk/landesk